

ZACKERY HIGDON

Redwood City, CA

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EXECUTIVE SUMMARY

DevOps engineering leader with 8 years of DevOps experience and 11 years in technology, most recently focused on implementing cloud solutions on AWS and Azure, deploying containerization platforms, and driving system automation and configuration management. Communicates and collaborates effectively across technology and business teams, with a strong record of problem-solving, troubleshooting, and delivering production-ready solutions.

SKILLS AND EXPERTISE

Areas of Expertise: Infrastructure Management, Deployment Solution Development, Project Planning, Performance Monitoring and Management, Continuous Process Improvement

Languages: Terraform, Helm, YAML, Bash, PowerShell

Tools and Frameworks: AWS, Azure, DigitalOcean, Docker, Kubernetes, ArgoCD/Akuity, GitHub, GitLab, Azure DevOps, MySQL, MSSQL, Grafana, Kibana

EXPERIENCE

EVERCOMMERCE (EVERHEALTH)

Denver, CO

DevOps Technical Lead

2022 – 2025

Designed and implemented cloud services for a service-commerce platform, partnering with software architects and developers across multiple teams on application architecture, scripting, database, and data services. Managed and documented Terraform cloud code modules.

- Led full on-site to cloud-based Kubernetes migration
- Managed communication with and technical acquisition of third-party vendors

SKUVAULT

Louisville, KY

DevOps Engineer

2020 – 2022

Translated technical requirements, automated servers to optimize system reliability and cost, monitored ELK/Grafana alerts, and executed fixes within the Azure cloud environment for a B2B SaaS eCommerce integration platform. Owned all DevOps operations during Western Hemisphere daytime hours and developed blue/green deployment system.

- Managed backend database migration and deployment of new services
- Led rollout of Sisense cluster reporting infrastructure and initiated Kubernetes migration

AIRIS HEALTH, INC.

Louisville, KY

Chief Technology Officer

2018 – 2020

Co-founded start-up dedicated to improving interdepartmental communication between physicians and medical staff; won Healthcare Award at 2018 SpeedUp competition and graduated from XRateHealth accelerator.

Established technology standards, policies, and compliance framework to support business strategy.

- Led team of three developers through standard systems development lifecycle, monitoring and tracking multiple projects to ensure timely completion
- Designed architecture for scalability and established DevOps development targets

CBS INTERACTIVE

Louisville, KY

Contract Developer

2015 – 2017

EDUCATION

UNIVERSITY OF LOUISVILLE

Louisville, KY

Bachelor of Science in Computer Engineering and Computer Science

2019